

## INTERFLAM 2025 TERMS AND CONDITIONS

Delegates should ensure that they have read the following before completing their transaction.

1. All fees are subject to VAT.

2. Upon receipt of your transaction, where payment has been made by card, a receipt will be sent confirming your reservation. If you have opted to pay by bank transfer, invoice payment terms are 30 days from date of invoice OR 14 days prior to the date of the event for late registrations.

3. In the event of non-payment, delegates will not be permitted entry to the event nor services delivered.

4. Full joining instructions will be sent prior to the event taking place and published on the Interflam 2025 website.

5. Cancellations: To cover our administration costs, a fee of £80 will be charged for cancellations made up until 1st June 2025. Cancellations made after 1st June 2025 cannot be refunded but substitutions (confirmed in writing) can be made at any time without charge.

6. The organisers reserve the right to cancel the event in the case of exceptional circumstances (including a force majeure). The organiser will not be obliged to refund fees but, will endeavour to do so.

7. The organisers will make every reasonable effort to adhere to the advertised conference package but reserve the right to change the content, and speakers if necessary.

8. Special requirements: attendees are requested to provide advance notice of any special requirements they may have (at least 3 weeks before the date of the event).

9. The organisers accept no responsibility or liability for the loss of or damage to personal effects belonging to attendees at the event.

10. All delegates covered by this booking should ensure they hold the necessary visas or ETA (Electronic Travel Authorisation) to be able to enter the UK and attend the conference. The organisers cannot provide refunds for any delegates that are unable to attend the conference due to a failure to meet the appropriate UK visa requirements.